

March 25, 2020

Dear Valued Clients and Partners:

I hope this letter finds you, your families and your colleagues safe, healthy and in good spirits during this worldwide crisis.

Together, we are facing an unprecedented situation. During the global COVID-19 pandemic, we are working hard to maintain operations while staying equally focused on the health and well-being of our employees.

As of now, we are continuing to keep our labs operational but at slightly reduced capacity and intend to do so for the foreseeable future. Although quarantines and shelter in-place orders have been announced in PA, DE, NJ and OH, as a life-sustaining business Frontage is permitted to remain open for the health and welfare of the community.

As news surrounding the events of COVID-19 is rapidly evolving, measures implemented by Federal, State and Local governments are also ever-changing. We continue to assess the ever-changing impact on our operations, and we are committed to keeping clients regularly updated on the latest developments. We realize that our ability to deliver study results from Frontage may be impacted by the COVID-19 pandemic, including as a result of governmental orders, protective safety measures, employee illness and increased absenteeism, and closures or slowdowns at some of our suppliers and couriers. Nevertheless, we are taking all reasonable measures to ensure that we remain committed to meeting our timelines. Where there are instances of predicted delays, Frontage study teams are working with client teams to develop study-specific plans to minimize the risk to study timelines. In addition, our Frontage representatives are in the process of developing project timeline plans with all of our clients to assess whether it is prudent to agree to delay certain studies for some period of time.

Our focus during this time remains first and foremost the health and well-being of our employees who are keeping the delivery of your needs front and center during this unprecedented time. As such, we will take every necessary measure to safeguard them.

We will continue to support our workforce, our community, as well as our clients and partners. We trust that you stay safe and healthy and we will get through this together.

Sincerely,

Song Li

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CEO
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